



Primavera Patrons Wine Club FAQs

1. Why should I become a Primavera Patron?

It is a great way to support the GIVEN Institute! When you become a Patron, 30% of sales are donated directly back to GIVEN. The wine bottle labels include Biblical messages and Rappahannock Cellars are owned and run by the Delmare family, a Catholic couple with 12 children.

2. What do I get?

After becoming a Primavera Patron you will receive:

- 4 bottles of wine (2 bottles of Cabernet Sauvignon and 2 bottles of a delicious white blend)
- A 8x10 full-color print of Christ
- And an on-line monthly inspirational, ecumenical video

3. Can I order just red or just white?

Unfortunately, the special offer for Primavera Patrons only applies to the purchase of all 4 bottles, 2 red and 2 white. This cannot be changed due to shipping packaging.

4. How much does it cost?

The total cost for the 2 bottles of Cabernet Sauvignon and 2 bottles of a delicious white blend is \$159.96.

5. Are shipping and taxes included in the \$ \$159.96?

No, the patron is responsible for the additional charge, but can opt to pick up the order at the winery.

6. Does it recur annually?

The Primavera Patronship is automatically set to recur annually. Patrons are notified of the upcoming renewals 10 days before renewal date. If a Patron wishes to cancel his or her subscription, he or she may do so by providing written e-mail to the winery 10 days prior to the renewal date.

7. Next year will there be new wine, new art, and new videos?

Yes! The Primavera Partnership guarantees new products each year.

8. How will I receive the videos and the art?

The monthly on-line video password protected content will be e-mailed by The GIVEN Institute to each patron within 30 days of purchase. The piece of art will be mailed to the patron's home within 4-6 weeks.

9. How do I order?

To order, go to <https://giveninstitute.com/donate/> and click on the button that says "Primavera Patrons Wine Club" You will be redirected to the Rappahannock Cellars page where you will be asked to make a Patron Account. Once you have a Patron Account, you may select the special GIVEN offer!

10. How do I login to my Primavera Patrons account?

To log into your account, follow the link to the Rappahannock Cellars page and click on the "Log In" button in the upper right hand corner. Then simply input your login information.

11. Can I order more wine more than once a year?

Yes! Head to <https://giveninstitute.com/donate/> and follow the link to the Rappahannock Cellars website. Once on the Rappahannock website, login to your patron account, and select the Primavera Patron's wine special to be added to your cart. For more detailed directions on how to log into your patron account see question 10.